

SKU/PART#: _____

PLEASE DESCRIBE HOW THE DAMAGE OCCURRED: _____

TOOL IDENTIFICATION:

DATE PURCHASED: ____/____/____ SERIAL NUMBER OR LOT NUMBER: _____

Tool serial/lot numbers can be found on a small holographic silver sticker. D-Handle tools: lower inside of the handle. T-Handle tools: where the t-handle attaches to the tool, on the aluminum part under the handlebar.

PURCHASE ORDER NUMBER: _____ ADAMAR INVOICE NUMBER: _____

PHOTOS:

At least 2 hi resolution photos are required must be submitted via email to ADAMAR Industries support team.

- One photo that clearly shows the damaged area or component (close up of damage)
- One photo that clearly shows the whole tool and overall condition. (whole tool)

Send your photos and this completed form to: SUPPORT@ADAMARINDUSTRIES.COM

CUSTOMER INFORMATION:

THIS FORM WAS COMPLETED BY: _____ DATE: ____/____/____

PHONE NUMBER: (____) ____ - _____ EMAIL: _____

- If you are a reseller or distributor filling out this form on your customers behalf, please use your information to complete this form -

THE REVIEW PROCESS:

A product support specialist will review the form and photos submitted and may need to contact you for more information. After a thorough review and careful study of the photos, a determination will be made as to whether the damage/failure occurred due to manufacturing defect(s) or was the result of misuse, abuse, alterations, modifications or was damaged by other means or occurred from normal use and wear. Some components are considered wearable & replaceable items. See the product warranty conditions below.

Product Warranty

ADAMAR Industries, LLC. products are warrantied against any manufacturing and installed component defects for a period of 1 year unless otherwise specified in the information sheet/instructions sheet/manual related to a specific product or product line. To initiate a product warranty claim, begin by printing/downloading and filling out a Product Warranty Claim Form. Email the completed form and required pictures to support@adamarindustries.com. Pictures are required by ADAMAR Industries, LLC. before any determination on a product warranty claim is made. Misuse, abuse, excessive damage, incidental damage, modifications, alterations as well as normal/expected wear will not be considered as a cause for a warranty claim. Warranty claim decisions are made at the sole discretion of ADAMAR Industries, LLC.